

**BLUE LABEL**  
TELECOMS

**Results for the year ended  
31 May 2015**



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## Group highlights for the year ended 31 May 2015



Highlights

SA  
Distribution

International

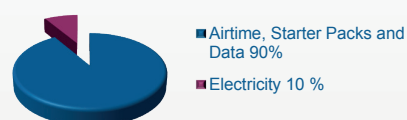
Mobile and  
Solutions

Prospects

Financial

- Revenue increases 14% to R22 billion
- Gross Profit increases 22% to R1.64 billion
- Gross Profit margin improves from 6.96% to 7.46%
- EBITDA increases 37% to R1.08 billion
- HEPS increases 21% to 82.26 cents
- Cash resources R788 million
- Corporate actions:
  - final resolution of Multi-Links litigation
  - cash proceeds from sale of Ukash stake – R95 million
- Dividend declared of 31 cents per share, up 15%

### Gross Profit Contribution



### Revenue



### Dividend per share





South African Distribution  
Shareholder profile  
Brett Levy – Joint CEO



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## Financial and operational highlights



Highlights

SA  
Distribution

International

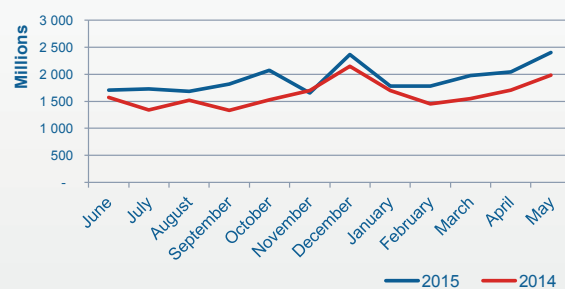
Mobile and  
Solutions

Prospects

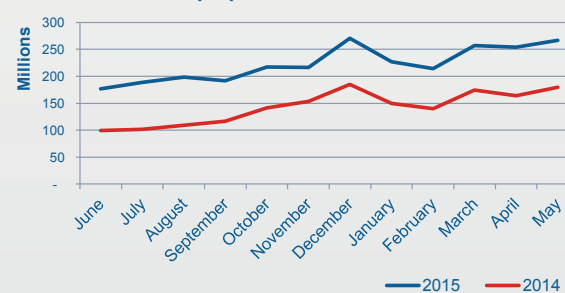
Financial

- Revenue up 13% to R21.7 billion
- Gross profit up 22% to R1.4 billion
- Core net profit up 22% to R685 million

Prepaid Airtime Revenue Growth



Direct Top Up - PINless Airtime Growth



## Prepaid Airtime, Data and Starter packs



Highlights

SA  
Distribution

International

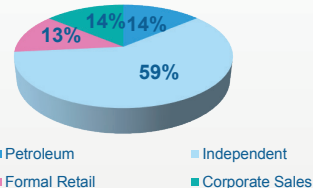
Mobile and  
Solutions

Prospects

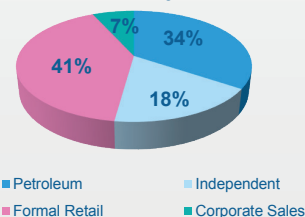
Financial

- Connecting ~700,000 new SIMs per month
- Distributing more products and services, especially data
- Informal/rural - 85% of revenue:
  - community based and customised benefit starter packs
  - low cost POS device and '*business in a box*'
  - '*chat 4 change*'
- Formal/retail - 15% of revenue:
  - long-term distribution agreements with 2 new channels
  - expanding presence at utilities, retailers and banks
  - establishing physical retail presence supporting POS terminal
  - retail strategy unfolding at RMCS and Edgars Connect

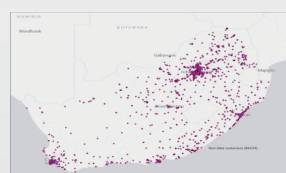
Airtime Contribution by Channel



Data Contribution by Channel



Geocoding data opportunity



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## Retail Mobile Credit Specialists (RMCS)



Highlights

SA  
Distribution

International

Mobile and  
Solutions

Prospects

Financial

- 100% acquired on 7 April 2014 for R314 million
- Retail sector customers utilise their pre-approved credit facilities
- Product and service offerings to be extended to Money Transfers
- Entrenched in Edcon Group
- Replicating model across other well known retail chains
- Merged with The Postpaid Company to form Blue Label Connect wef 1 June 2015



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## Edgars Connect


[Highlights](#)
[SA Distribution](#)
[International](#)
[Mobile and Solutions](#)
[Prospects](#)
[Financial](#)

- Opened Edgars Connect stand-alone stores
- In conjunction with Edgars Division of Edcon Group
- Main telephony products and services:
  - prepaid, postpaid, hybrid voice and data packages
- Cash or Edcon group pre-approved credit facilities
- 46 stores opened
- 100 stores by calendar year end, 400 over next 24 months



### SIM CARDS



### HARDWARE



### VALUE ADDED SERVICES



AIRTIME



DATA



AIRTIME



ELECTRICITY



BILL PAYMENTS



TICKETS



STARTER PACKS



CONTRACTS



HANDSETS



ACCESSORIES

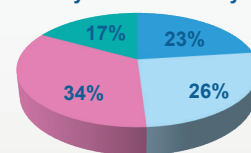
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## Prepaid Electricity


[Highlights](#)
[SA Distribution](#)
[International](#)
[Mobile and Solutions](#)
[Prospects](#)
[Financial](#)

- Exponential growth continues with increasing
  - number of distributor contracts
  - installations of prepaid residential meters
  - revenue and arrears collection campaigns
  - usage of technology - smart meters and UniPIN
  - electrification of government housing developments
- Impact of constrained supply pending, but may be tempered
- Note seasonal winter spikes in consumption
- Commissions earned up 23% to R165 million
- Equates to R10.4 billion in sales (2014: R8.8 billion)
- Turnover accounted for on an agency basis

### Electricity Contribution by Channel



■ Petroleum ■ Independent  
■ Formal Retail ■ Corporate Sales

### Prepaid Electricity - Sales on behalf of utilities



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## Prepaid Electricity – Revenue and UniPIN



Highlights

SA  
Distribution

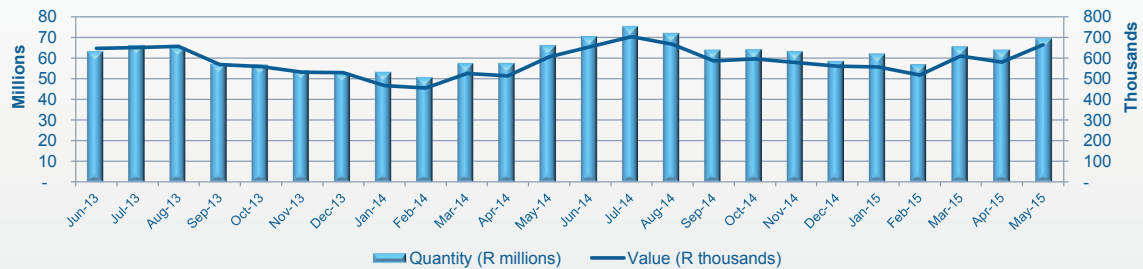
International

Mobile and  
Solutions

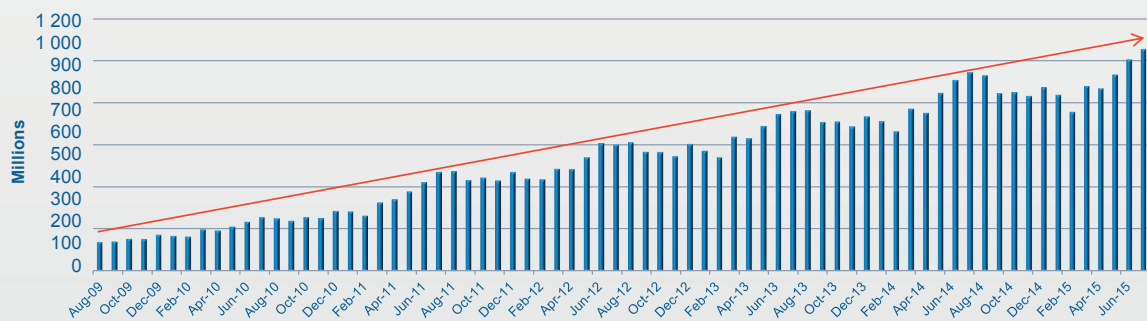
Prospects

Financial

### UniPIN Redemptions



### 6 Years' Prepaid Electricity - Revenue



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## Prepaid Water



Highlights

SA  
Distribution

International

Mobile and  
Solutions

Prospects

Financial

- Replicating electricity model for prepaid water distribution
- Interest from municipalities, water boards, suppliers, township developers and closed communities
- Contracted and trialling prepaid water e-tokens
- Our proprietary technology:
  - competitive advantage
  - UniPIN enabler
  - neutral aggregator
- Market awareness campaigns

**UniPIN™**  
PREPAID ELECTRICITY



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## Ticketing by ticketpro



Highlights

SA  
Distribution

International

Mobile and  
Solutions

Prospects

Financial

- '...selling a ticket to an experience'
- '... eventology by ticketpro'
- Striving for market differentiation, gaining brand recognition, and growing market share:
  - 2<sup>nd</sup> largest ticketing engine in SA
  - specialists in bulk ticketing through advanced technology
  - complete ticketing solution
  - convenience of various ticketing types
- Additional distribution partners :
  - Nelson Mandela Bay Stadium
  - Ticketpro Dome >44 events p.a.
  - Nasrec – Rand Show, Lifestyle Show
- Major contracts due for retendering and renewal
- Ticket sales' volumes up 26%



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## Financial and other Value Adding Services



Highlights

SA  
Distribution

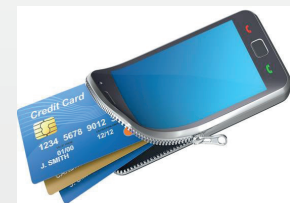
International

Mobile and  
Solutions

Prospects

Financial

- Convenience and financial inclusion for un- & under-banked
- Neutral aggregator and cash payment clearing house
- POS devices accepting credit and debit card acquiring
- Mobile wallet offered by MNOs and banks
- Bill payments - transaction growth 33%
- Money transfer solution to be launched



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## Firstly, making a difference in South Africa



Highlights

SA  
Distribution

International

Mobile and  
Solutions

Prospects

Financial

- Sophisticated proprietary technology
- Distributing innovative products and services
- Airtime, starter packs, electricity, financial services and
- New solutions - ticketing and prepaid water
- Take product to the people
- Reaching un- and under-banked, as well as rural communities
- Enriching and uplifting lifestyles
- Informal employment ~30,000 merchants and footsoldiers
- Building solid relationships with merchant base
- Fostering entrepreneurial and empowerment skills
- Upskilling, education, mentoring and development courses
- CSI spend mainly on Boys & Girls Clubs

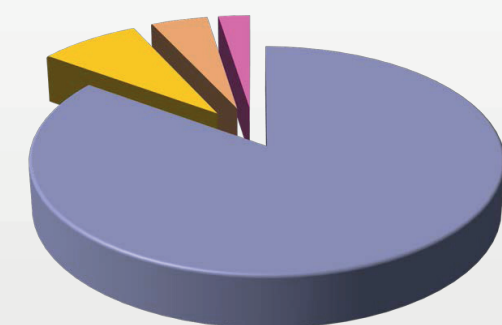


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## Shareholder profile

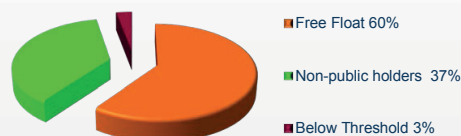


### Beneficial Shareholders



- South Africa 85%
- USA 8%
- UK 4.5%
- Rest of World 2.5%

### Free Float



- As at 31 May 2015
- Market capitalisation R6 billion (at R9)

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- International Distribution
- Mobile, Solutions and Technology
- Prospects

**Mark Levy – Joint CEO**



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### Oxygen Services India – Macro Environment



Highlights

SA  
Distribution

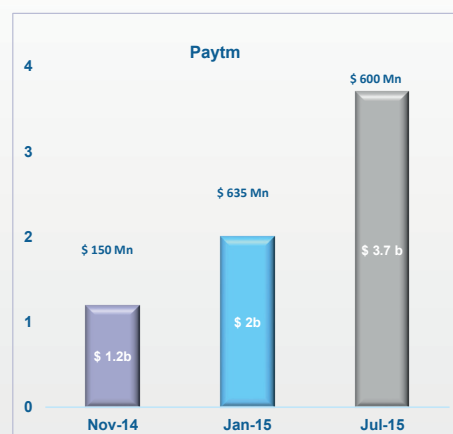
International

Mobile and  
Solutions

Prospects

Financial

- Government driving economic development and financial inclusion
- Expanding e-commerce and m-commerce
- Recent M&A deals in peer group
- Escalating multiples



WHITE TEXT

Valuations

BLUE TEXT

Capital Raised

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## Oxygen Services India - Operations



Highlights

SA  
Distribution

International

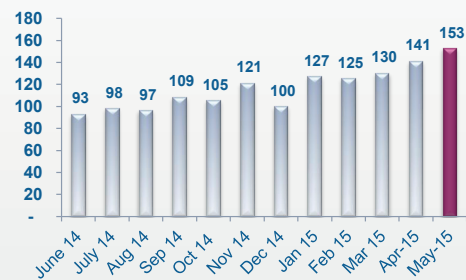
Mobile and  
Solutions

Prospects

Financial

- 50 million transactions per month
- 130,000 merchant points of presence
- Access through >60,000 government Common Service Centres
- Received ISO 9001 & 27001 Certifications and Order of Merit Award
- Revenue up 15%, Gross profit up 21%, with share of profit at R2.6 million

Total Value (\$m) Banking, Oxygen Wallet & Service Aggregation



Product mix by % revenue

|                                                 |     |
|-------------------------------------------------|-----|
| Recharge and DTH (TV)                           | 29% |
| Bill Payment                                    | 5%  |
| Travel & others                                 | 1%  |
| Business Correspondent Banking                  | 21% |
| Online Money Transfers, including Oxygen Wallet | 44% |

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## Oxygen Services India - Airtime recharge and Banking



Highlights

SA  
Distribution

International

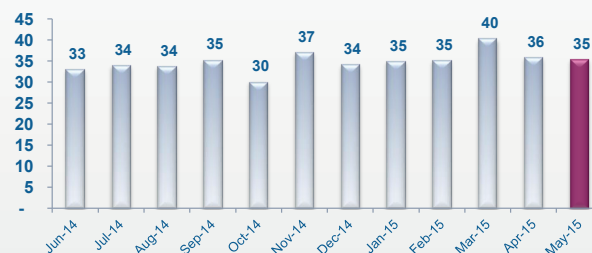
Mobile and  
Solutions

Prospects

Financial

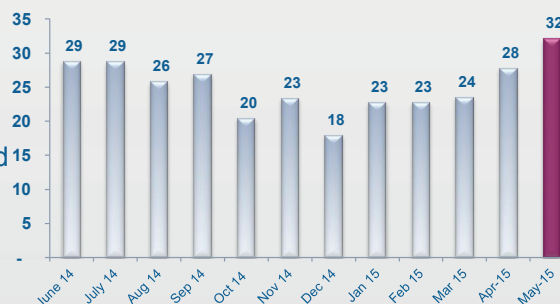
- **Airtime recharge**
  - Includes Data card recharge and DTH (TV)
  - Growth to align with expanding footprint

Airtime Recharge & TV (\$m)



- **Business Correspondent Banking**
  - Strategic partnerships with >60 major banks
  - Now including Ratnaker Bank
  - Cash-out pilot for RBI successfully completed
  - Well positioned in market
  - Payment Bank licence award pending

Business Correspondent Banking (\$m)



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## Oxygen Services India - Wallet/ on-line transfers/ remittances



Highlights

SA  
Distribution

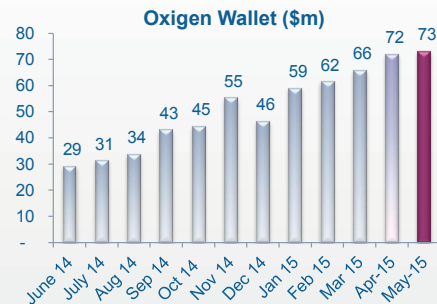
International

Mobile and  
Solutions

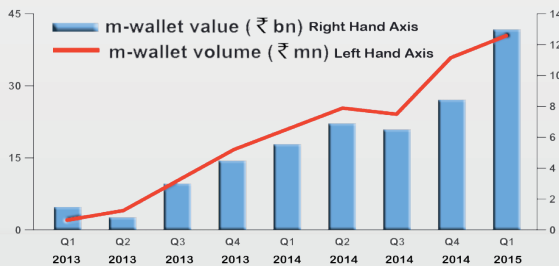
Prospects

Financial

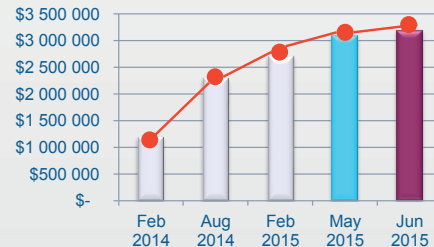
- Oxygen wallet ranked as a leading service provider
- Oxygen wallet awarded 'Best Prepaid Issuer' by NPCI
- Accelerating uptake - now hosting 5 million wallets
- Awareness campaigning in a competitive market
- Daily money transfer deposits increasing steadily:  
- ~\$100 million per month, annualising \$1.2 billion p.a.
- Remittance market estimated at over \$100 billion p.a. (World Bank)



### Increasing mobile wallet adoption (Source: Reserve Bank of India)



### Daily Domestic Money Transfer Deposits (BC Banking and Oxygen Wallet)



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## Blue Label Mexico



Highlights

SA  
Distribution

International

Mobile and  
Solutions

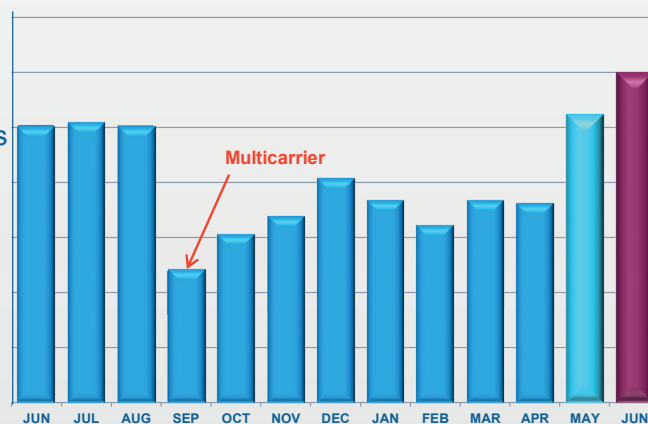
Prospects

Financial

- Structural reforms leading to increasing competition
- Share of market and revenue reflects dominance
- Revenue up 23%, with share of loss at R89 million
- Since Sep 2014 benefiting from multi-carrier status
- 9 months to get back on track
- Note December seasonal effects
- POS connectivity with Wifi improves sales
- Roll-out project continues  
- 60,000 active POS devices

|               | Telcel | Movistar | AT&T |
|---------------|--------|----------|------|
| Market share  | 68%    | 20%      | 12%  |
| Revenue share | 74%    | 11%      | 15%  |

### Gross Profit



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## Blue Label Mexico – Active devices and Transactions



Highlights

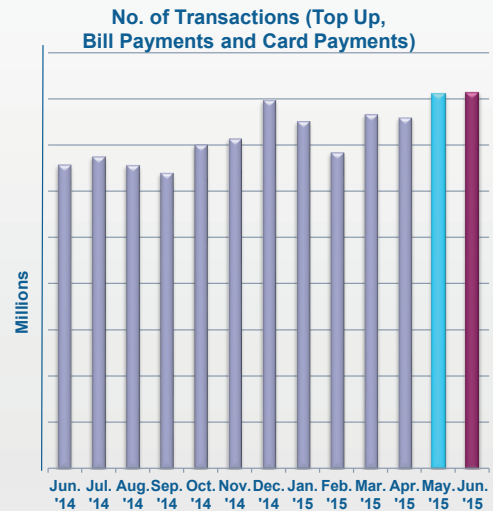
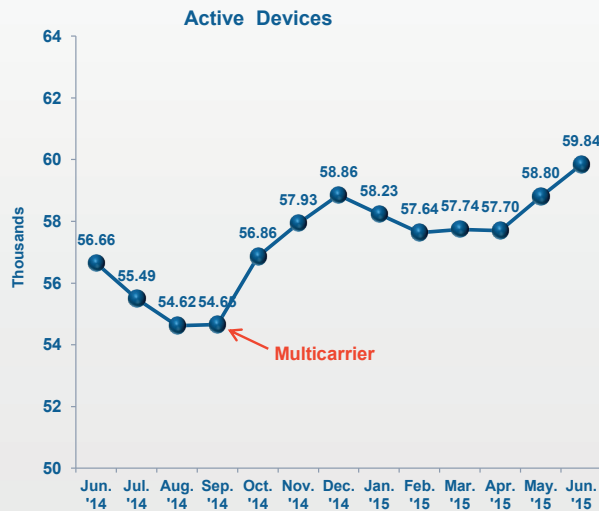
SA  
Distribution

International

Mobile and  
Solutions

Prospects

Financial



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## Blue Label Mexico - Airtime



Highlights

SA  
Distribution

International

Mobile and  
Solutions

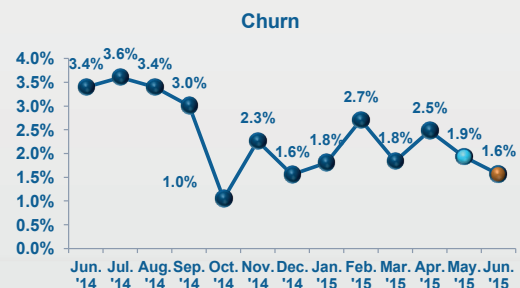
Prospects

Financial

- **Airtime top-up sales growing**
  - sales up 38% since multi-carrying in Sep 2014
  - efforts of sales force beginning to show
  - record sales in June 2015



- **Churn reducing**
  - client loss reducing
  - client retention improving



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## Blue Label Mexico - Airtime Cont.



Highlights

SA  
Distribution

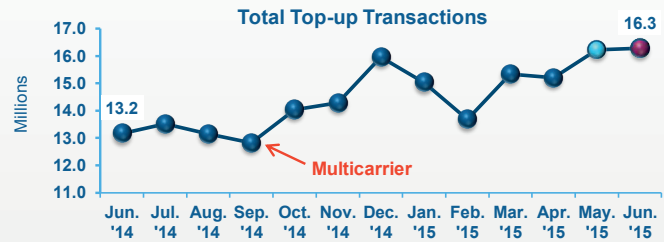
International

Mobile and  
Solutions

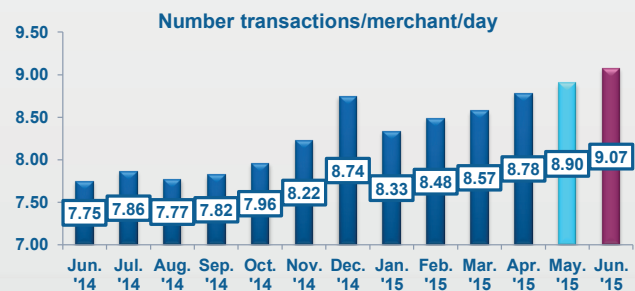
Prospects

Financial

- Total number top-up transactions increasing - 16.3 million



- Increasing number of transactions per merchant per day – 9.07



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## Blue Label Mexico - Airtime Cont. and Bill Payments



Highlights

SA  
Distribution

International

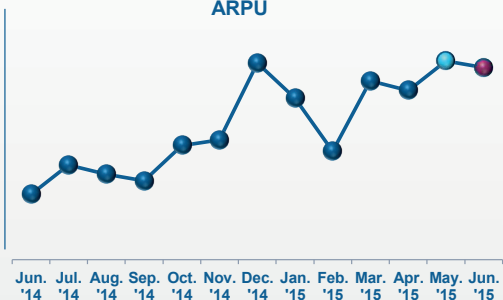
Mobile and  
Solutions

Prospects

Financial

- POS productivity improving
- Growth in ARPUs in 2015
- Launching POS all-in-one store solution for merchants

**ARPU**



**Total Transactions (Bill Payments)**



### Bill Payments

- Consistent growth trend
- Average transaction per terminal up 10%
- 35% of customer base now transacting

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## Blue Label Mexico – Card Acquiring



Highlights

SA  
Distribution

International

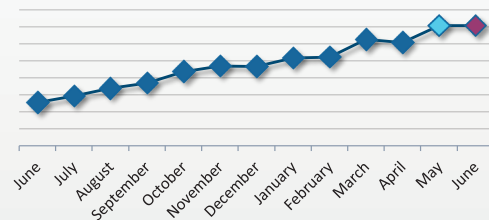
Mobile and  
Solutions

Prospects

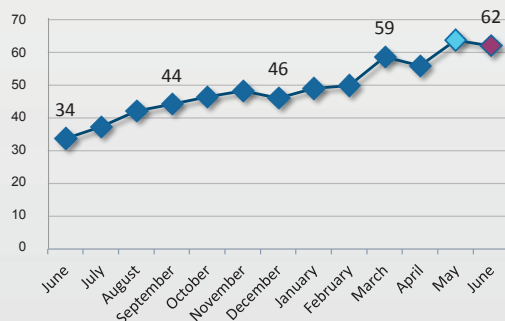
Financial

- Partnership with VISA and Banamex
- Steady growth in transactions – up 133% to 707,000
- Sales up 171% - a record in May 2015
- Transactions per day up 154% to 22,802 (May)
- Transactions per merchant up 100% to 64 (May)
- Increasing volumes and values post year end

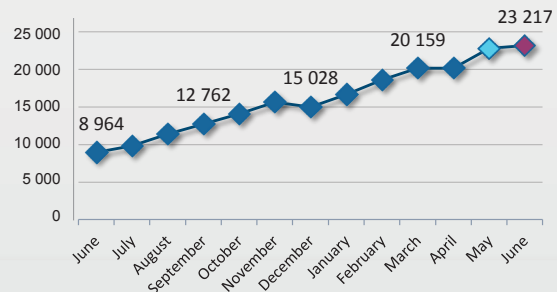
Transactions



Number of Transactions per Merchant



Number of Transactions per day



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## Blue Label Mexico – Card Acquiring Cont.



Highlights

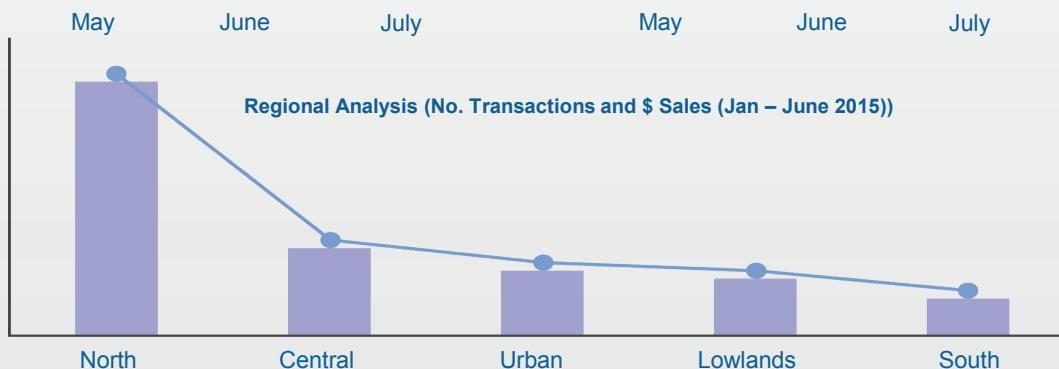
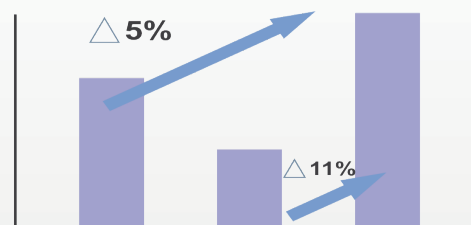
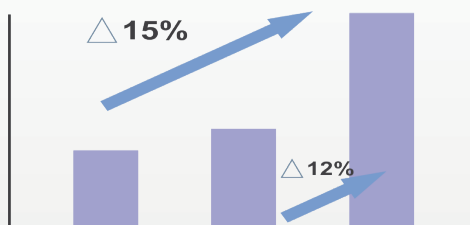
SA  
Distribution

International

Mobile and  
Solutions

Prospects

Financial



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## Blue Label Mexico - Digital Food Vouchers



Highlights

SA  
Distribution

International

Mobile and  
Solutions

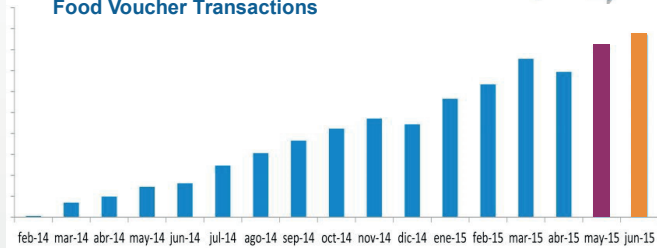
Prospects

Financial

- Necessary nature of food drives growth
- Flexibility for employees to buy food and groceries as a salary perk
- Gaining foothold in market estimated at \$5 billion
- Agreement with all 5 major distributors
- Reaching ~7m cardholders and 110,000 merchants
- Transactions up 78% in previous 6 months
- Sales up 64% in previous 6 months
- Food vouchers now accepted by financial and non-financial POS

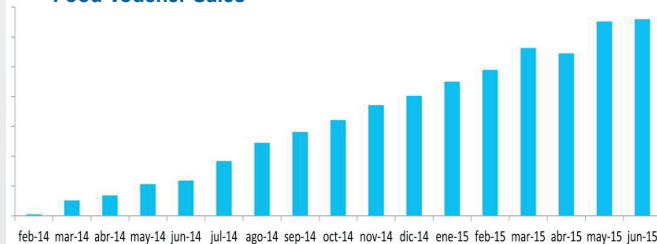
### Food Voucher Transactions

Growth Jun.15/Dec.14 → 78%



### Food Voucher Sales

Growth Jun.15/Dec.14 → 64%



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## Blue Label Mexico – Digital Food Vouchers Cont.



Highlights

SA  
Distribution

International

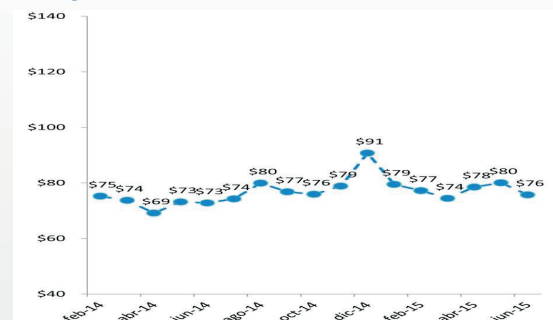
Mobile and  
Solutions

Prospects

Financial

- Average ticket value up - \$80
- Number of *Red Qiubo* merchants transacting up - ~7,000
- Average transactions per merchant up - 26

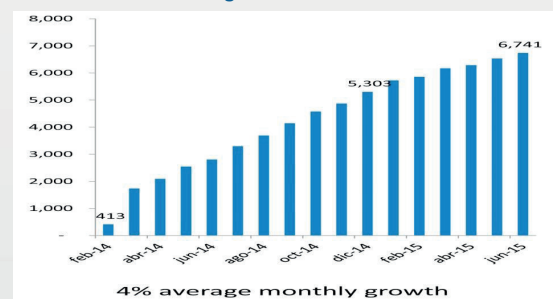
### Average Tickets



### Average transactions per merchant



### Merchants Transacting



4% average monthly growth

28

## Blue Label Mexico – SIM Cards and International Money Remittances



Highlights

SA  
Distribution

International

Mobile and  
Solutions

Prospects

Financial

### • Sim Cards

- agreements with most major networks
- model includes a defined annuity income stream on topping-up
- market awareness campaigning

### • International Money Remittances

- commercials piloted in USA
- validated and agreed
- approved by regulator
- positive response from clients
- competitively priced in the market



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## Mobile Segment



Highlights

SA  
Distribution

International

Mobile and  
Solutions

Prospects

Financial

- Core net profit R28.6 million:

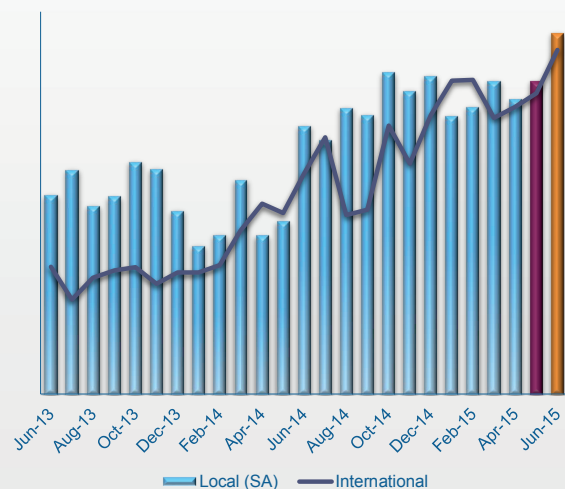
### • Cellfind – SMS and LBS for mobile phones

- processing ~200 million SMSs per month
- bulk SMS market increasingly competitive
- positive SA and International traffic trends
- WASP services provide subscription annuity incomes
- WASP Award from Vodacom – 2015

### • Viamedia – content, data and information for mobile phones

- 75% acquired 1 September 2014
- leveraging internal synergies
- WASP Award from Vodacom - 2015

SA & International Traffic Trends



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## Solutions Segment



Highlights

SA  
Distribution

International

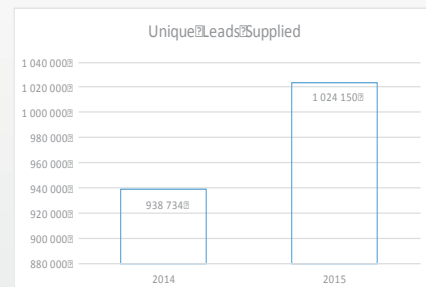
Mobile and  
Solutions

Prospects

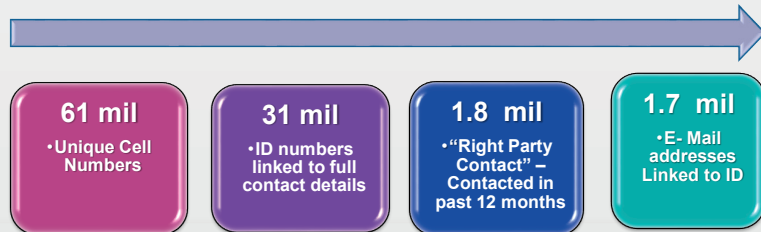
Financial

### • Blue Label Data Solutions – data intelligence & analytical services

- reaching new heights
- aggregation approach (vs 'spray & pray')
- accessing deep and rich data bases - ~61m unique cell numbers
- SMS volumes up 17% to 563 million pa
- lead generation doubled to 2.2 million qualifying leads, with 1 million unique leads
- founding member of Direct Marketing Association



### • Core net profit R24 million



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## Technology update



Highlights

SA  
Distribution

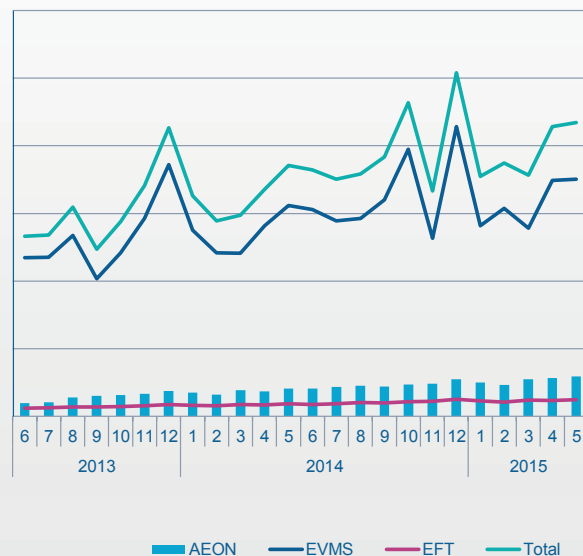
International

Mobile and  
Solutions

Prospects

Financial

- Proprietary AEON, AMS and Postilion platforms support neutral aggregation
- Banking transactions route directly to/from Postilion
- Stable platforms as transaction volumes increase
  - organic and acquisitive growth
  - ~5 billion transactions p.a.
  - peaking ~4 million online transactions per day
  - ~80 million bulk printed vouchers distributed/month
- No adverse impacts from loadshedding
- Internal tests and external assessments reveal no significant issues
- Skills focus



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## Prospects



Highlights

SA  
Distribution

International

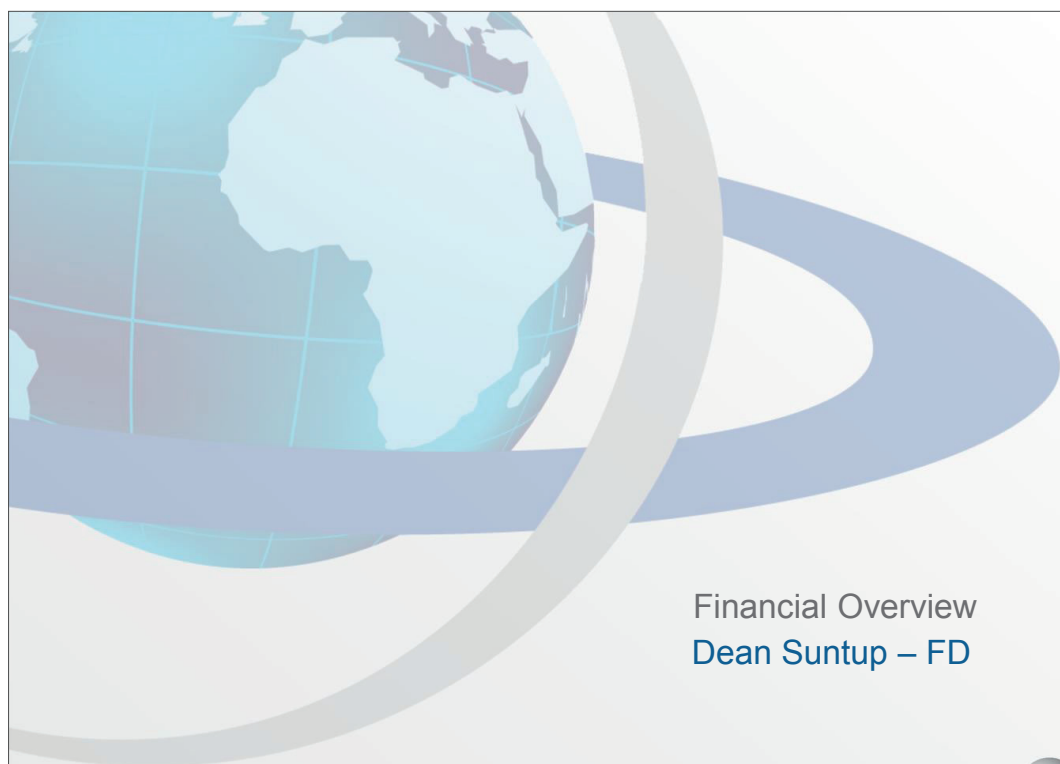
Mobile and  
Solutions

Prospects

Financial

- Oxygen Services India revenue streams set to increase:
  - Payment Bank licence pending, and
  - rollout of new proprietary micro-ATMs
- Distribution of Digital Food Vouchers and SIM Cards at Blue Label Mexico positions the business to drive profitability
- Establishing Edgars Connect stand-alone stores retailing telephony products
- Sales of prepaid water tokens to deliver growth
- Adding mobile handsets and tablets to SA Distribution's product bouquet
- Increasing distribution partners, access control and solution services by Ticketpro, as market share steadily grows
- Money transfer solution to enhance financial service offerings in South Africa

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Financial Overview  
Dean Suntup – FD



BLUE LABEL  
TELECOMS

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## Highlights



Highlights

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**Increase** in  
revenue of  
14% to  
**R22 billion**



**Increase** in  
gross profit  
of 22% to  
**R1.64 billion**



**Increase** in  
gross profit  
margins from  
6.96% to **7.46%**



**Increase** in  
EBITDA of  
37% to  
**R1.08 billion**



**Increase** in  
headline earnings  
per share of 21%  
to **82.26 cents**



**Increase** in core  
earnings per  
share of 29% to  
**89.71 cents**



Capital and  
Reserves  
**R3.9 billion**



**Increase** in  
dividend  
declared of 15%  
to **31 cents**  
per share  
(cover of 2.62 times)

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## Income Statement



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|                                                            | FY 2015<br>R'000 | FY 2014<br>R'000 | Growth<br>R'000 | %<br>Growth |
|------------------------------------------------------------|------------------|------------------|-----------------|-------------|
| Revenue                                                    | 22,044,222       | 19,401,666       | 2,642,556       | 14%         |
| Gross profit                                               | 1,644,340        | 1,349,534        | 294,806         | 22%         |
| <b>GP margins</b>                                          | <b>7.46%</b>     | <b>6.96%</b>     | <b>0.50%</b>    |             |
| Other income                                               | 99,972           | 26,692           | 73,280          | 275%        |
| Overheads                                                  | (664,147)        | (588,233)        | (75,914)        | (13%)       |
| EBITDA                                                     | 1,080,165        | 787,993          | 292,172         | 37%         |
| Depreciation, amortisation and impairment charges          | (94,019)         | (65,137)         | (28,882)        | (44%)       |
| EBIT                                                       | 986,146          | 722,856          | 263,290         | 36%         |
| Net finance (expense)/income                               | (60,118)         | (10,626)         | (49,492)        | (466%)      |
| Net profit before taxation                                 | 926,028          | 712,230          | 213,798         | 30%         |
| Taxation                                                   | (265,497)        | (206,442)        | (59,055)        | (29%)       |
| Net profit after tax                                       | 660,531          | 505,788          | 154,743         | 31%         |
| Minority interest                                          | (3,576)          | 1,315            | (4,891)         | (372%)      |
| Share of profits from associates                           | 12,497           | 8,448            | 4,049           | 48%         |
| Share of losses from joint ventures                        | (91,835)         | (65,321)         | (26,514)        | (41%)       |
| <b>Net profit attributable to equity holders of parent</b> | <b>577,617</b>   | <b>450,230</b>   | <b>127,387</b>  | <b>28%</b>  |

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## South African Distribution



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|                               | FY 2015<br>R'000<br>Total group | FY 2015<br>R'000<br>SA Distribution | FY 2014<br>R'000<br>SA Distribution | Growth<br>R'000<br>SA Distribution | %<br>Growth |
|-------------------------------|---------------------------------|-------------------------------------|-------------------------------------|------------------------------------|-------------|
| Revenue                       | 22,044,222                      | 21,657,891                          | 19,103,652                          | 2,554,239                          | 13%         |
| Gross profit                  | 1,644,340                       | 1,444,730                           | 1,180,376                           | 264,354                            | 22%         |
| Gross profit %                | 7.46%                           | 6.67%                               | 6.18%                               |                                    |             |
| Gross profit % excluding IFRS | 7.32%                           | 6.54%                               | 5.97%                               |                                    |             |
| Overheads                     | (664,147)                       | (413,107)                           | (361,883)                           | (51,224)                           | (14%)       |
| EBITDA                        | 1,080,165                       | 1,038,252                           | 821,310                             | 216,942                            | 26%         |
| EBITDA Margins                | 4.90%                           | 4.79%                               | 4.30%                               |                                    |             |

- Commissions earned on electricity increased by 23% to R165m (2014: R133m). Gross revenue – R10.4bn (2014: R8.8bn)
- PINless top up revenue increased from R1.7 billion to R2.7 billion. Only the commission earned is accounted for in group revenue. Effective growth in revenue equated to 17%.

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## Associates



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|                                                  | FY 2015<br>R'000 | FY 2014<br>R'000 | Growth<br>R'000 | %<br>Growth |
|--------------------------------------------------|------------------|------------------|-----------------|-------------|
| <b>Share of profits/(losses) from associates</b> | <b>12,497</b>    | <b>8,448</b>     | <b>4,049</b>    | <b>48%</b>  |
| - Ukash                                          | 12,004           | 14,089           | (2,085)         | (15%)       |
| - Oxygen Services India                          | 2,619            | (3,259)          | 5,878           | 180%        |
| - Other                                          | (2,126)          | (2,382)          | 256             | 11%         |

- Ukash \*
  - BLT concluded an agreement in November 2014 to dispose of its interest in Ukash
- India
  - Revenue increased by 15%\*
  - Gross profit increased by 21%\*
  - R2.6 million profit includes amortisation of intangible assets of R1.5 million
  - Turnaround to profitability due to shift in strategy to focus on money transfers
  - Money transfers currently transacting at USD3.3 million per day (May 2014: USD2.3 million per day)

\* As reported in its local currency

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## Joint Ventures



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|                                            | FY 2015<br>R'000 | FY 2014<br>R'000 | Growth<br>R'000 |
|--------------------------------------------|------------------|------------------|-----------------|
| <b>Share of losses from joint ventures</b> | <b>(91,835)</b>  | <b>(65,321)</b>  | <b>(26,514)</b> |
| - Blue Label Mexico                        | (88,508)         | (60,844)         | (27,664)        |
| - Other                                    | (3,327)          | (4,477)          | 1,150           |

### • Blue Label Mexico

- Revenue increased by 23%
- Increase in losses due to:
  - Margin compression
  - Increases in overheads necessitated by the need for enhanced post sales customer support as well as system fortification

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## Income Statement



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|                                                            | FY 2015<br>R'000 | FY 2014<br>R'000 | Growth<br>R'000 | %<br>Growth |
|------------------------------------------------------------|------------------|------------------|-----------------|-------------|
| <b>Net profit attributable to equity holders of parent</b> | <b>577,617</b>   | <b>450,230</b>   | <b>127,387</b>  | <b>28%</b>  |
| Core intangible adjustment                                 | 18,961           | 10,372           | 8,589           | 83%         |
| <b>Core net profit</b>                                     | <b>596,578</b>   | <b>460,602</b>   | <b>135,976</b>  | <b>30%</b>  |
| <b>Headline Earnings</b>                                   |                  |                  |                 |             |
| <b>Net profit attributable to equity holders of parent</b> | <b>577,617</b>   | <b>450,230</b>   | <b>127,387</b>  | <b>28%</b>  |
| Headline Earnings adjustments                              | (30,566)         | 659              | (31,225)        | 4,738%      |
| <b>Headline Earnings</b>                                   | <b>547,051</b>   | <b>450,899</b>   | <b>96,162</b>   | <b>21%</b>  |
| Earnings per share (cents)                                 | 86.86            | 67.88            |                 | 28%         |
| Core earnings per share (cents)                            | 89.71            | 69.44            |                 | 29%         |
| Headline earnings per share (cents)                        | 82.26            | 67.98            |                 | 21%         |

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## Balance Sheet



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| Summarised Group Statement of Financial Position as at 31 May | 2015<br>R'000    | 2014<br>R'000    |
|---------------------------------------------------------------|------------------|------------------|
| <b>Non- current assets</b>                                    | <b>2,040,214</b> | <b>1,798,307</b> |
| Property, plant and equipment                                 | 106,684          | 97,200           |
| Intangible assets and goodwill                                | 1,254,893        | 1,005,934        |
| Investment in associates and joint ventures                   | 548,572          | 598,109          |
| Other non-current assets                                      | 130,065          | 97,064           |
| <b>Current assets</b>                                         | <b>4,986,606</b> | <b>4,704,580</b> |
| Inventories                                                   | 1,433,104        | 1,306,206        |
| Trade and other receivables                                   | 2,712,165        | 2,181,973        |
| Other current assets                                          | 52,926           | 32,270           |
| Cash and cash equivalents                                     | 788,411          | 1,184,131        |
| <b>Total assets</b>                                           | <b>7,026,820</b> | <b>6,502,887</b> |
| <b>Capital and reserves</b>                                   | <b>3,917,981</b> | <b>3,523,989</b> |
| Share capital, share premium and treasury shares              | 3,943,888        | 3,945,832        |
| Other reserves                                                | (2,648,465)      | (2,644,528)      |
| Retained earnings                                             | 2,622,558        | 2,222,685        |
| <b>Non-current liabilities</b>                                | <b>197,673</b>   | <b>92,400</b>    |
| <b>Current liabilities</b>                                    | <b>2,911,166</b> | <b>2,886,498</b> |
| Trade and other payables                                      | 2,831,000        | 2,818,898        |
| Other current liabilities                                     | 80,166           | 67,600           |
| <b>Total equity and liabilities</b>                           | <b>7,026,820</b> | <b>6,502,887</b> |

- Net growth in intangible assets and goodwill – mainly due to acquisition of Viamedia
- R50m investment in Blue Label Mexico.
- R94m disposal of interest in Ukash
- Inventory – 26 days
- Debtors collections – 46 days
- Creditors payments – 53 days

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## Balance Sheet



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| Summarised Group Statement of Cash Flows<br>as at 31 May | 2015<br>R'000    | 2014<br>R'000    |
|----------------------------------------------------------|------------------|------------------|
| <b>Cash generated by operations</b>                      | <b>429,806</b>   | <b>1,129,008</b> |
| Interest received                                        | 15,995           | 24,613           |
| Interest paid                                            | (67,811)         | (22,751)         |
| Taxation paid                                            | (245,495)        | (223,538)        |
| <b>Cash flows from operating activities</b>              | <b>132,495</b>   | <b>907,332</b>   |
| <b>Cash flows from investing activities</b>              | <b>(328,751)</b> | <b>(467,220)</b> |
| <b>Cash flows from financing activities</b>              | <b>(205,276)</b> | <b>(196,892)</b> |
| <b>Increase/(Decrease) in cash and cash equivalents</b>  | <b>(401,532)</b> | <b>243,220</b>   |
| Cash and cash equivalents at the beginning of the year   | 1,184,131        | 941,282          |
| Translation difference                                   | 5,812            | (371)            |
| <b>Cash and cash equivalents at the end of the year</b>  | <b>788,411</b>   | <b>1,184,131</b> |

- Capex – R178m
- Further investment in Blue Label Mexico – R50 million
- Cash outflow on acquisition of Viamedia – R157 million
- Proceeds received on disposal of Ukash R95 million
- Treasury shares acquired – R19 million
- Dividend payment to shareholders and minorities – R187 million

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## Dividend



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Dividend of **31 cents**  
per share declared

Cover of **2.62 times**

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Supplementary Information  
August 2015



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## Supplementary - Macro environment in SA influencing our growth drivers



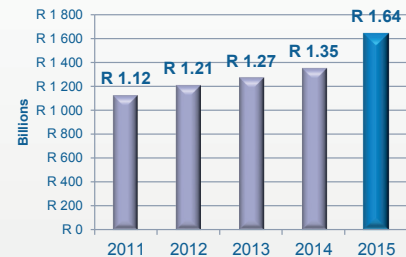
### • Evolving MNO landscape:

- telco's becoming banks and vice versa
- cost pressures → competitive pricing → determination on MTRs
- increasing cost of SIM cards
- consolidation, infrastructure sharing, cost of upgrading 4G to 5G
- margin compression
- availability of inexpensive smart phones
- intensified interest by mobile phone makers

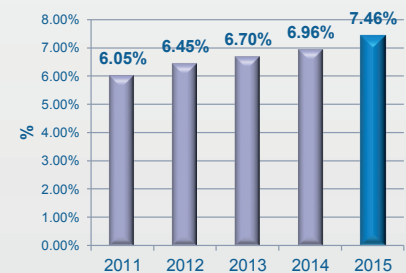
### • Growth drivers for SA Distribution include:

- managing *the last mile* of the distribution channel
- distribution on behalf of networks, utilities
- airtime sales for data consumption
- acquisitions and new product launches
- consistently increasing Gross Profit and GP margin

Group Gross Profit



Gross Profit %



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## Supplementary - Strategy creating value



### OPPORTUNITY

- Prepaid provides certainty
- Prepaid is an alternative payment method
- Airtime builds railroad tracks
- Add products and services
- Growing demand in SA: data delivery, electricity, water, ticketing, financial services
- Income based on 3 pillars: commodity, annuity and interest earned
- Business model generates robust cash flows
- Growth in operations in India and Mexico - regional springboards

### DELIVERY

- Robust, scalable, agnostic and proprietary technology platform - AEON
- Postilion switch for financial services
- Disciplined and minimal capex
- Sustainable in formal (retail) and informal sectors
- Unleveraged balance sheet
- Measured and scaled approach to expansions
- Building network distribution and introducing products and services
- Growing product lines and consumer bases
- Manage 'the last mile' in the distribution channel

### VALUE ADDING

- >150,000 POPs in SA
- Organic growth
- Bulk buying/early settlement discounts
- Surplus cash: Dividend yielding, share buy-back, mergers and acquisitions
- Large, fast growing markets with low penetration
- Equity, contractual and strategic partnerships
- Additional products and services at minimal extra cost
- Entrepreneurial spirit

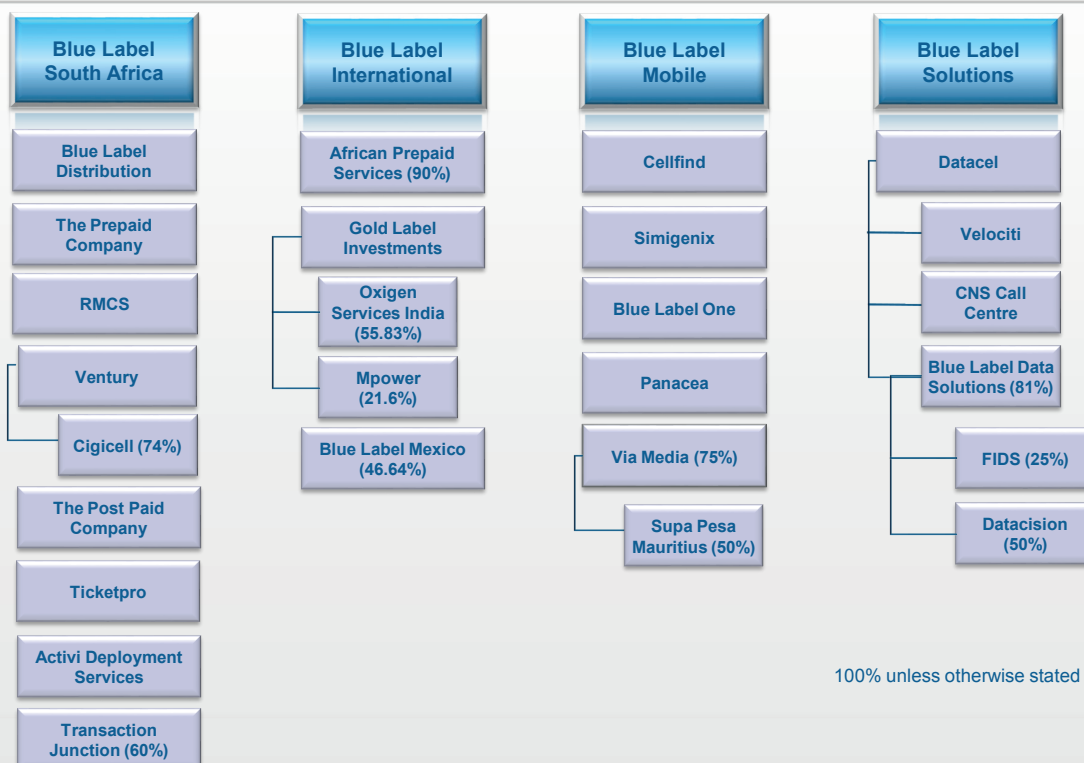
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## Supplementary - Oxygen Services India – Macro Environment



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## Supplementary – Group Operating structure as at 31 May 2015



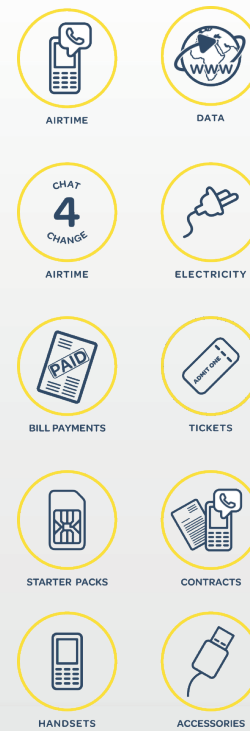
100% unless otherwise stated

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## Supplementary – Blue Label factsheet

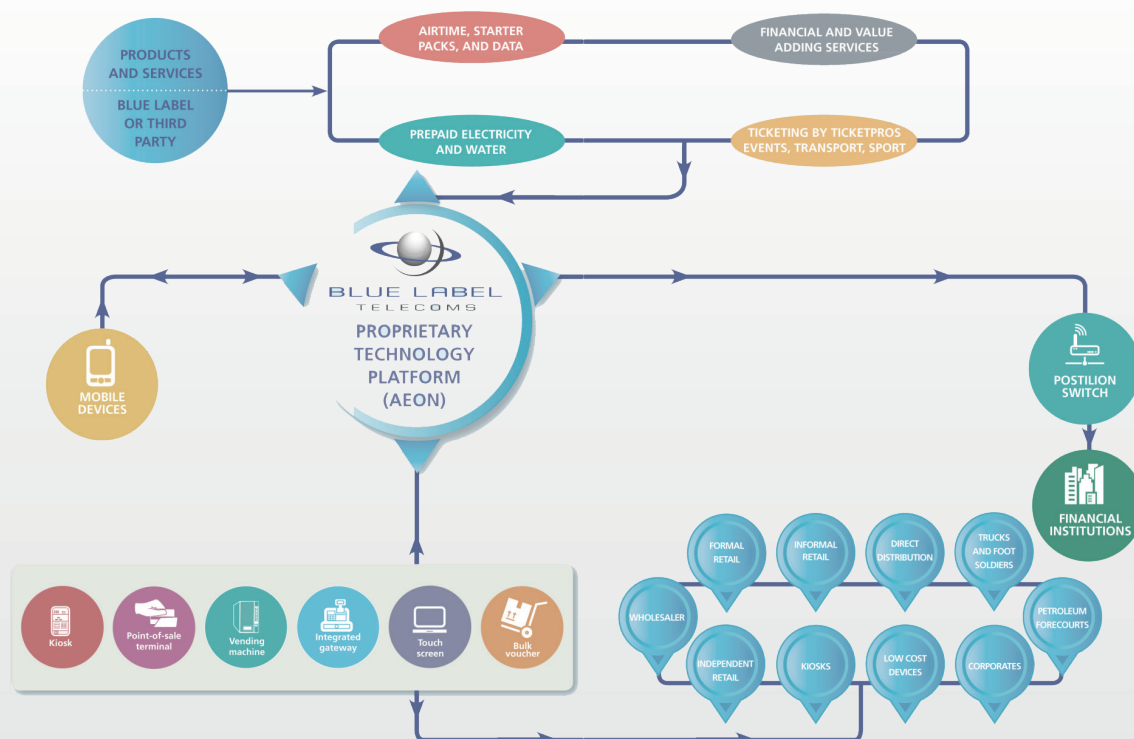


- Founded in 2001
- 2,179 employees Groupwide
- Business model underpinned by long-term distribution contracts
- Products and services include
  - airtime, starter packs and data
  - electricity and water
  - ticketing
  - financial and value adding services
- Listed as BLU on JSE in 2007
  - R6.2 billion current market capitalisation (at R9.20/share)
  - free float ~60% with diverse institutional shareholder base
  - ADRs launched in 2013
- Maiden dividend paid in September 2010
- CSI spend R5.2 million and training & development R3.9 million (FY15)



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## Supplementary – Technical Overview



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## Supplementary – Barriers to entry



- Lag times in negotiating supplier and customer contracts can hinder integration
- Long term contracts – to ensure there is no cheaper pricing in the market
- Lock-out periods for processing new and developing existing technologies. Roll-out of devices takes time
- Time: as customers prioritise systems' integration for their own needs/objectives and/or products and services (customer, forecourt, municipality, utility, bank, retailer)
- Technology platforms – AEON (proprietary, agnostic, neutral aggregator, plug 'n play, proven, scalable, no fees to others) and Postilion (banking and financial services grade)
- Expanding distribution channel: >150,000 POP's in SA, ~130,000 POP's in India, and >60,000 in Mexico
- Reputable local partners is key to business model
- Trust and relationships of over 14 years in business
- These are some of our greatest assets, achieved through long-term contracts with customers and suppliers, which fortify our foundations
- Same barriers can hinder us entering new markets

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## Supplementary - Peer group



| VERTICAL PEERS                                                                                                                                                                                                                                                                                                                                                 | HORIZONTAL PEERS ELECTRICITY                                                                                                                                                                               | HORIZONTAL PEERS TICKETING                                                                                                                                                                                                                             | MOBILE WALLET INDIA                                                                                                                                                                                                                                                                                | NETWORKS BY POS DEVICE MEXICO*                                                                                                                                                                                                                                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Blue Label Telecoms - JSE listed</li> <li>• Blackhawk Network - Nasdaq listed</li> <li>• Cyberplat - Russian base</li> <li>• Euronet Worldwide - Nasdaq listed</li> <li>• InComm – privately held in USA</li> <li>• NET 1 – Nasdaq listed</li> <li>• PayPoint – LSE listed</li> <li>• Qiwi – Nasdaq Listed</li> </ul> | <ul style="list-style-type: none"> <li>• Cigicell / Blue Label Telecoms</li> <li>• Conlog</li> <li>• Contour</li> <li>• Easypay</li> <li>• Itron</li> <li>• Landis &amp; Gyr</li> <li>• Syntell</li> </ul> | <ul style="list-style-type: none"> <li>• Ticketpro / Blue Label Telecoms</li> <li>• Computicket / Shoprite</li> <li>• Big Concerts / Computicket</li> <li>• Webticket / PicknPay</li> <li>• Itickets</li> <li>• Quicket</li> <li>• Nuticket</li> </ul> | <ul style="list-style-type: none"> <li>• Oxigen Wallet / Oxigen Services India</li> <li>• Paytm</li> <li>• Mobikwik</li> <li>• Citrus Pay</li> <li>• Itzcash</li> <li>• Suvidhaa</li> <li>• Paypoint</li> <li>• Airtel Money</li> <li>• m-pesa</li> <li>• Pay U Money</li> <li>• Paypal</li> </ul> | <ul style="list-style-type: none"> <li>• Red Qiubo / Blue Label Mexico</li> <li>• Bank ATMs</li> <li>• Bank branches</li> <li>• OXXO</li> <li>• Pemex</li> <li>• Elektra</li> <li>• Grupo WalMart</li> <li>• BBVA</li> <li>• Banamex</li> <li>• 7-Eleven</li> <li>• Telecom Telegrafos</li> <li>• HSBC</li> <li>• Famsa</li> </ul> |

\* Descending in size

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- Allan Gray and clients – 23.5%
- Shotput Investments – 14.8%
- B M Levy – 12.4%
- M S Levy – 11.3%
- Sanlam Investment Management – 3.1%
- Nedbank Group - 2.8%
- Deutsche Bank – 2.4%
- Peregrine – 2.2%
- 36ONE Asset Management – 2.2%
- Grandeur Peaks Global Advisors – 2.2%
- Dimensional Fund Advisors – 2.1%
- Government Employee Pension Fund – 2%

### Notes:

- Shareholders of >2 of issued capital account for ~81% of total issued share capital
- ADR programme offered through BNY Mellon

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## NOTES

